



Proof-First BPO & Investment Readiness Platform

Feasibility before footprint
Proof before capital

Who We Are

No Wires is a South African operating platform that enables organisations to test real service work in South Africa before committing to permanent footprint, headcount, or long-term outsourcing spend.

We are not a traditional BPO.

No Wires provides a proof-first gateway that allows clients to run one defined process for a fixed period, measure outcomes against agreed feasibility criteria, and then decide, based on evidence, whether to scale, invest directly, partner, recalibrate, or exit.

Our model is designed for boards, procurement teams, and compliance stakeholders who require governance before scale and proof before capital.

Why No Wires Is Different

Traditional BPO models require upfront commitment and only later reveal whether assumptions hold.

No Wires reverses the sequence.

We operate first under a governed platform. Clients decide later based on real performance data.

This approach:

Reduces premature fixed-cost exposure.

Produces decision-grade operational evidence.

Protects regulatory, procurement, and reputational integrity.

Aligns service delivery with skills development and national impact.



What We Deliver

- Feasibility pilots using real work.
- Customer support and inbound operations.
- Case management and specialist workflows.
- Track-and-trace, whistleblowing, and crisis support.



Core Capabilities

- B-BBEE advisory & procurement-credible operating design.
- ISO-aligned management systems and audit-ready controls.
- Skills development and workplace learning linked to delivery.
- Case, claims, and high-volume administration.
- Governed operational and contact-centre capacity.
- Workflow, case management, and automation enablement.
- Independent forensic and evidence-based analysis.

How the Model Works

- Select one defined process.
- Agree feasibility metrics upfront.
- Run a 30–60 day proof under our governed platform.
- Receive a board-ready evidence pack.



At the end of the proof, clients may build, scale, partner, recalibrate, or exit, without permanent local commitment.

Value Delivery

For clients

- Lower-risk entry into South Africa.
- Evidence-based investment decisions.
- Governance-safe operating proof.

For South Africa

- Jobs created only where value is proven.
- Skills aligned to real service demand.
- Sustainable economic participation.