

Appeal Registration Form

This form applies to IZALA VERIFICATORS SA (PTY) LTD personnel, independent contractors and B-BBEE experts working with IZALA VERIFICATORS SA (PTY) LTD providing B-BBEE verification services OR is for customer use

1. IZALA VERIFICATORS SA Appeals Policy

IZALA VERIFICATORS SA will administer appeals formally in compliance with the provisions of **SANAS R47-03** Clause 19 (Available on www.izala.co.za/forms)

A formal procedure will be followed to: -

- Receive, validate and investigate appeals
- Track and record appeals and the actions undertaken to resolve them

IZALA VERIFICATORS SA management will be responsible for all decisions during the appeals-handling process and this policy requires resolution within 30 days of the initial lodgment of the appeal. Investigation of and decisions on appeals will not result in any discriminatory actions against the appellant.

The independent IZALA VERIFICATORS SA management committee handling the appeal will provide progress reports to the appellant and will communicate the decision reached via a formal notice. Such decisions will be final.

2. Appeal Registration

(Customer to complete the section below and submit to appeals@izala.co.za)

Client Name: ("Appellant")	
Contact Name:	
Contact Tel. No:	
Contact email address:	
Type of Rating:	
Appeal Description:	
Signed:	
Date:	