

Complaint Registration Form

This form applies to IZALA VERIFICATORS SA (PTY) LTD personnel, independent contractors and B-BBEE experts working with IZALA VERIFICATORS SA (PTY) LTD providing B-BBEE verification services OR is for customer us.

1. IZALA VERIFICATORS SA Complaints Policy

All complaints will be acknowledged in writing and thoroughly investigated by senior management of IZALA VERIFICATORS SA via the procedures outlined in Section 20 of **SANAS R47-03** (available on web site www.izala.co.za/forms). Findings shall be formally conveyed to the complainant and any corrective action found necessary will be implemented.

2. Complaint Registration

(Complainant to complete the section below and submit to complaints@izala.co.za)

Company Name: (“Complainant”)	
Contact Name:	
Contact Tel. No:	
Contact email address:	
Type of Verification:	
Complaint Description:	
Signed:	
Date:	